oradian°

Product Manager

Oradian is an award-winning global SaaS start-up developing software solutions that enable financial inclusion. Our innovative cloud-based systems help financial institutions in emerging markets serving the base of the economic pyramid. They radically improve the financial institutions' performance by reducing their costs and help them scale their services quickly and efficiently.

We are changing the way financial institutions like Microfinance Banks, Credit Unions or Coops operate across Africa, Asia and Latin America. We move them away from pen and paper or out-dated on-premise software. By offering them state-of-the-art web and mobile services we are preparing them for the future of banking.

The Role: **Your mission is to build world class banking software**. By working closely with one of our founders, you will help us redefine the tools banks in emerging markets are using to drive financial inclusion forward.

- **Explore and rethink**. You are interested in listening to our users in Africa & Asia who might be experts in using Facebook or WhatsApp on their phones but sometimes have never used a computer before. And you will transform their needs and requirements into a state-of the art SaaS solution that makes them forget that they are actually using a full-blown core banking system.
- **Building bridges**. You will learn about the daily struggles of our customers and identify the best ways we can eliminate those through our products. Your common sense and practical and operational knowledge allow you to rethink customer requirements and requests. You will translate them into feature requirements that will help our customers grow and make our users happy.
- **Create and document**. With your attention to detail you are able to define clear and accurate functional specifications. Your experience with UX and wireframes allows you to guide the design and engineering team and help them understand the functional requirements, interface and business logic of our products.
- **Communicate and monitor**. You understand the software development process and with your experience in agile development you will coordinate the teams to deliver new features or products on time and in excellent quality. All team members involved in shipping new features and products will love you because you reduce friction by improving processes and structures.

Qualifications:
- **Product Person**
  You have a proven track record of managing products for at least 3 years, preferably in the banking or fintech space. You know how to coordinate UX, Designers and other stakeholders to define and prioritize new functionality.
- **Usability & Customer focus**
  The products you have built are highly customer and usability focused. You are not afraid of talking to users in Africa, Asia and Latin America and analysing complex business logic. And you have a good understanding of UX and usability and have preferably used wire-framing tools.
- **Measure & Improve**
  You know how to measure customer engagement and the success of new features. You are familiar with A/B testing and can analyse the results to constantly improve the user experience and the impact our products have on our customers' operations.

- **Details**
  You cannot stand when things don't add up and are extremely detail oriented. You have written accurate feature specifications and documented functionality and business logic in detail.
- **Technical knowledge**
  You have a good understanding of the development process and the interactions between Backend Development, Frontend Development and QA. Preferably you have worked with an agile development team, using kanban or scrum.

Location: Your will be working from our Head Office in Zagreb, Croatia – less than 2 hours away from the gorgeous Dalmatian coastline, Austrian Alps and some of the most exciting European capitals.

The Oradian culture: We are looking for individuals who thrive on finding innovative solutions to the toughest challenges, love to get their hands dirty, and can teach us something new. Oradian is a fast-paced working environment in which everyone plays a role in communicating and contributing to our goal of economic empowerment and access to financial services. We love what we do. A positive attitude and passion for our mission are essentials for our team!

What we offer:
- A challenging job with lots of responsibility and freedom to excel
- Contribute substantially to building something that is truly transforming people's lives
- Become part of an international, passionate and talented team
- Live in one of the most beautiful countries in the world and travel a lot!

Want to be part of a fast growing company that's helping to change the world?

Email us at be@oradian.com